

# Intelligent Software Company

*Intelligent Software Company offers workforce planners an innovative workforce planning solution, Li3, which can be tailored to the specific needs of today's services organisations. Li3 provides decision-support on strategic, tactical and operational levels, throughout the workforce planning process, from capacity planning and workforce scheduling to daily staff reassignments.*

Intelligent Software Company (ISC) was born in 2000 from a joint initiative between Professor Gaetan Libert (Polytechnic University of Mons-Belgium) and CEO Frederic Dufour (Solvay School of Management - Brussels).

The goal was to provide organizations with intelligent software that would allow them to optimize workforce planning: ensuring the right people with the right skills are fulfilling the right job at the right time.

Particular attention was given to the development of planning algorithms that reflect the human factor in the decision making process, as traditional optimization approaches do not consider elements such as employee preferences and unexpected absences.

After an intense period of R&D, the first release of Li3 Operational was tested by a dozen companies in various sectors before its commercialization in 2003. Since then, a full suite of software programs has been developed and commercialized in the field of 'decisional intelligence' meeting the needs of large and medium-sized companies.

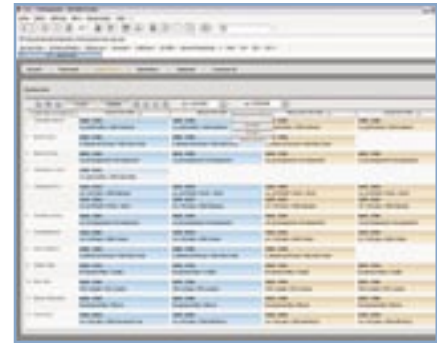
Today, Intelligent Software Company offers workforce planners an innovative workforce planning solution, Li3, which can be tailored to the specific needs of today's services organisations. Li3 provides decision-support on strategic, tactical and operational levels, throughout the workforce planning process, from capacity planning and workforce scheduling to daily staff reassignments.

With the Li3 planning suite, planners and operational managers establish a reliable and stable short- to medium-term planning, ensuring customer satisfaction, employee satisfaction and profitable services operations through an optimized services delivery process.

The Li3 planning suite is both generic and specific in order to be one single and adaptable solution which covers most fields of activities and legal rules (i.e. local labor law).

Open in nature through the use of Web Services technology, Li3 integrates easily with existing back-end (such as ERP), while providing end-users a wide range of specific and easy to use user-interfaces.

Located in the heart of Belgium, ISC has received strong support from regional actors (DGTRE, FPMs, IMBC Spinnova, Agoria and AWEX). Currently, ISC is actively expanding its geographical reach through the development of international partnerships.



**Intelligent Software Company**  
121/2 Chaussée de Nivelles  
7181 Arquennes  
Tel +32 67 55 02 25  
Fax +32 67 87 41 39  
info@li3-planning.com

## References

GROUP 4 SECURICOR (FRANCE)  
AÉROPORT DE PARIS (FRANCE)  
SERIMER DASA (FRANCE)  
SIGMA COATINGS (BELGIUM)  
INTERPARKING (BELGIUM)  
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